



GERMANY, DÜSSELDORF, ADHESIVE TECHNOLOGIES

## **Customer Service Adhesive Technologies Germany – Internship as Working Student**

At Henkel, you can be a game changer and craft your career. Unleash your entrepreneurial spirit by bringing your ideas to life within a global team. Our leading brands and technologies, along with our high-performing businesses will provide you with countless opportunities to develop your skills and explore new paths. Your career at Henkel will contribute to a more sustainable future, while you grow within our vibrant, diverse culture of trust and belonging. If you're up for challenging the status quo, join our team of pioneers and make your mark on the future with us.

**Do you dare to make an impact?**

### **YOUR ROLE**

- Become a team member of the world's largest adhesives producer with a unique portfolio of breakthrough innovations, tailor-made solutions and strong brands in adhesives, sealants and functional coating
- Support within the daily business and get in-depth understanding of standard Order-To-Cash processes
- Contribute to the development and implementation of global and regional strategic projects, e.g., drive and support our Customer Service Front Office Onboarding Program
- Be actively involved in the Service-Cloud implementation in Germany

- Create reports and analysis out of different tools to support the Front Office team to drive digitalization in Customer Service
- Support the maintenance of our customer master data date-base
- Preparation of KPI's for various business meetings

## YOUR SKILLS

- Student who has successfully achieved a bachelor's degree in business administration, logistics, business psychology, international management or similar and is now working on a master's degree
- First practical experience and knowledge of MS Office, as well as relevant CRM systems acquired through internships or working student jobs is desired
- Fluent German and English language skills
- Enthusiastic team player with a flexible and proactive work attitude and excellent communication skills
- Availability as of August 1<sup>st</sup>, 2022, for ideally 12 months
- Ability to work 20 hours a week, divided into minimum three days

Henkel is an equal opportunity employer. We evaluate qualified applicants without regard to gender, origin, culture, mindset, generation, disability, religion and sexual orientation.

**Please apply via hiring managers:** [sandra.dyszy@henkel.com](mailto:sandra.dyszy@henkel.com) and [denise.helmes@henkel.com](mailto:denise.helmes@henkel.com)